What generative AI systems know about cybersecurity

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2023/10/12

Another AI inflection point



 OpenAI released ChatGPT in late 2022 showing the potential of <u>Generative AI</u> (GAI) systems

<u>ChatGPT</u> converses with people to answer questions, generate text, write code and DB/KG queries, and more

 Other companies (Google, META, Apple, Anthopic...) released similar systems & open-source ones are available

This has caused many to see their **benefits** as well as their **shortcomings** and **risks**

• We used questions from two cybersecurity assessment tests to evaluate how well they understand cyber text & problems

What is a Transformer neural network?

- Large Language Models (LLMs) like <u>GPT-4</u> are neural networks trained on huge text corpora from Web & books
- They use <u>Transformers</u>, neural models using <u>word embeddings</u> & an <u>attention mechanism</u>
- The model & training corpora sizes make them expensive to create, in cost and energy
 - OGPT-4 has ~1.8 trillion parameters over 120 layers and cost more than \$100M to train
- Pretrained LLMs are available for researchers, E.g., Meta's <u>LLaMA</u> & models on <u>Hugging Face</u>



Ok, I have a LLM, now what?

 LLMs are called <u>foundation models</u> since they are the basis for building or supporting multiple Al applications
 E.g., language translation, sentiment detection, summary generation, question answering, coding assistants, and more

• We fine-tune a LLM to support an application

- Extends neural network with layers for the application type, e.g., summarization
- Use <u>supervised learning</u> to train result with sample inputs & desired outputs
- And then use <u>reinforcement learning</u>
 via human feedback to improve application





Tasks

The CATS project, CCI and CCA



- <u>Cybersecurity Assessment Tools</u> is a joint project between UMBC, Univ. of Minnesota Duluth, and University of Illinois
- Two question sets evaluate students' knowledge:
 - CCI: Cybersecurity Concept Inventory after a cybersecurity course
 - CCA: <u>Cybersecurity Curriculum Assessment</u> after full curriculum
- Each set has 25 multiple choice questions
- •We asked two **ChatGPT** models (3.5-turbo & 4), Google's **Bard**, and **Claude** the CCI and CCA questions

Questions comprise a scenario, stem, and choices cca s1-1

A company has two internal Local Area Networks (LANs): a core LAN connected to an email server and the Internet, and an accounting LAN connected to the corporate accounting server (which is not connected to the Internet). Each desktop computer has one network interface card. Computers A and C are connected to only one of the networks. Computer B requires access to both LANs and is connected to a selector box with a toggle switch that physically connects the computer to exactly one LAN at a time.



Choose the action that this design best prevents:

- (a) Emailing accounting data.
- (b) Infecting the accounting LAN with malware.
- (c) Employees accessing the accounting server from home.
- (d) User of Computer B accessing the accounting LAN without authorization.
- (e) Computer A communicating with Computer B.

Adapting CATs questions for GAI systems



Changes were minor, removed images in a few questions and replacing them with text if needed
We used the following prompt for the GAI system

Answer the multiple-choice question below, given the scenario and other information. Consider all the possible answers carefully. Explain why you chose your answer using up to 500 words. Explain why you did not choose each of the alternatives using up to 400 words for each alternative. Write your explanations for university students who have taken a class on cybersecurity.

How the students did...

- Students found both CCI and CCA difficult
- They did much worse on CCA than CCI



354 students



193 students



How the GAI models did: GPT-4 >> GPT-3.5 > Bard

- GPT-4: better than 93% of students on CCA and 75% on CCI
- **Claude:** better than ~90% of the students on CCA
- GPT-3.5: better than 64% of students on CCA and 56% on CCI
- Bard: better than 64% of students on CCA and 37% on CCI 354 students
 193 students





How the GAI systems did, Venn diagrams



Claude vs GPT-4 on CCA

- GPT-4 and Claude both did well on CCA
- GPT-4 answered 16 right and Claude 14
- Each got some correct that the other missed





Some observations on GAI's answers for CAA

- All four systems generated very readable text explaining why they choose their answer and not the alternatives
 In some cases, reading GPT-4's and Claude's explanation for wrong answers made their answer seem more reasonable
- GAI performance wasn't strongly correlated with <u>Item</u>
 Response Theory scores of question difficulty for students
 - The question ITR judged to be easiest was answered correctly by GPT-3.5 and Bard, but wrong by GPT-4 and Claude
 - What's easy or hard for people and AI systems can differ

Questions: scenario, stem, and choices

A company has two internal Local Area Networks (LANs): a core LAN connected to an email server and the Internet, and an accounting LAN connected to the corporate accounting server (which is not connected to the Internet). Each desktop computer has one network interface card. Computers A and C are connected to only one of the networks. Computer B requires access to both LANs and is connected to a selector box with a toggle switch that physically connects the computer to exactly one LAN at a time.

Choose the action that this design best prevents:

Note: The psychometric evaluation showed this question to be the 2nd hardest for students. All three systems got it wrong.

CCA S1-1



- (a) Emailing accounting data.
- (b) Infecting the accounting LAN with malware. X GPT-4
- (c) Computer A communicating with computer B.

(d) User of Computer B accessing the accounting LAN without authorization. X GPT-3 & Bard

(e) Employees accessing the accounting server from home. \checkmark CORRECT, Claude

GPT-4's answers show some qualifications...

I'd be inclined to give partial credit for GPT-4's answer, if I was grading it

This system design isolates the accounting LAN from the core LAN, thus creating a physical barrier to the transmission of malware. If the accounting LAN is disconnected from the Internet and can only be accessed through specific computers via a physical switch, then **malware present on the Internet or the core LAN cannot easily propagate to the accounting LAN**. The design is not flawless (e.g., malware could still potentially be introduced via compromised hardware or insider threat), but it significantly mitigates the risk of malware infection.

Now, let's examine why the other options are not as correct:

A. Emailing accounting data: The design doesn't necessarily prevent emailing accounting data. A user on computer B could switch to the accounting LAN, acquire the needed data, switch back to the core LAN, and then email the data.

C. Computer A communicating with computer B: This design doesn't prevent communication between computers connected to the same LAN. If both computers A and B are on the same LAN at any point in time, they can communicate.

D. User of Computer B accessing the accounting LAN without authorization: The physical toggle switch does not inherently prevent unauthorized access. If a user has physical access to computer B, they could potentially switch to the accounting LAN.

E. Employees accessing the accounting server from home: While the design does physically isolate the accounting LAN from the Internet, the primary method of prevention in this case is the lack of an Internet connection for the accounting LAN, not necessarily the use of the selector box with a toggle switch.

Problems with current GAI systems

- 1. LLMs are unable to cite sources for confirmation or access the Web for current data
- 2. They can "<u>hallucinate</u>" some facts
 Q: When did Leonardo da Vinci paint the Mona Lisa?
 A: Leonardo da Vinci painted the Mona Lisa in 1815.
- 3. They lack <u>common sense reasoning</u>

25 US states have a town named Washington, but there are also only 9 US towns named Washington

- 4. They have poor mathematical and logical reasoning
- 5. Can learn social bias & misinformation from training data
- 6. They can be *poisoned* by ingesting intentional disinformation, which is especially dangerous for cybersecurity

This is a **partial** list of frequent problems and errors!



Beyond todays chat systems



• Generative AI systems are part of the evolution of computer assistive technology

Information retrieval ► computers ► web search ► web search + answers
 ► writing help (<u>Grammarly</u>) ► programming help (<u>GitHub Copilot</u>) ► ...

- LLM size increased 10x each year since 2018
- LLMs trained on more cybersecurity text and tasks can help
- Al researchers working to identify & address shortcomings

E.g., add common sense reasoning, structured knowledge, problem solving, more logic and math, multilingual support, ...

A perspective based on 50 years in Al

- We've not solved all of AI's problems nor found a way to develop what some call an <u>AGI</u> (Artificial General Intelligence)
- ChatGPT and similar systems, like Google's <u>Bard</u>, show remarkable and useful capabilities that
 - Are being integrated into software systems like web browsers, editors, programming environments, spreadsheets, and more
 - Can and will be improved by adding current & future AI advances
- The **impact on society** will be like that of the **Web**, which was introduced about 30 years ago
- <u>Amara's law</u>: "We tend to overestimate the effect of a technology in the short run and underestimate the effect in the long run"